

FSA, HRA, HSA and commuter benefits administration

RELAX, WE'VE GOT IT COVERED

We've got it all



Baker Tilly Vantagen is a full-service benefits administration and human resources consulting firm. When it comes to account-based services we've got it all ... from industry leading technology to the personalized, dedicated support both you and your employees can count on. So, relax and kick your feet up. **We'll handle the benefits, so you can focus on what's really important ... your people.**



94%

**Auto-substantiation rate
for our debit card users**

Our debit card users benefit from a 94% auto-substantiation rate. Weighed against the industry standard of 82%, our carrier/copyay technology makes the debit card what it should be ... convenient!

Technology + service = a happy consumer

Come discover how passion for service can take technology to a new level. Your employees will be invigorated by the technology yet not feel left behind when they want to connect with a live person to answer a question.

- 24/7 real time consumer/employer access
- Mobile app and text alerts
- Pay direct to provider option
- Third-party carrier integration
- Copay/recurring expense matching
- Fast, convenient reimbursement
- Dedicated implementation team
- Ongoing support team
- Direct certified specialist accessibility
- Welcome/ongoing communications
- Toll-free customer support
- Engaged leadership

Uplift your consumer experience

HERE'S HOW WE MEASURE UP AGAINST OUR COMPETITORS*



98.7%

Industry median 97.3%

Claim approval rate

We work hard to help employees understand what's considered reimbursable and they're getting it.



98.0%

Industry median 92.4%

Automated claim rate

We encourage employees to use the available electronic tools to file their claims. This reduces paper waste and mailing costs.



95.0%

Industry median 91.9%

Employer renewal rate

Leading edge technology and personalized service keep our employers coming back for more year over year.



3X

Mobile adoption rate

Through effective communication, we drive employees to use convenient tools like the mobile app. In fact, our participants are **3x more likely** to use the mobile app than our competitors' participants.



13%

Industry median 6.8% for annual growth rate and 1.8 for active products per employer

Our employers see growth

Our annual participant growth rate **hovers near 13%** (that's over 50% more than our competitors can claim). Also, our employers carry **3** active products on average, all stacked on one card!

*Source: Evolution 1 Partner industry Benchmark Report

It's all about you

Our platform, tools and services were designed with you in mind.

- Flexible, scalable web-based platform
- Employer portal access
- Change communication support
- Data file or online eligibility updates
- Claims-based funding model
- Scheduled or file-based employer/employee contribution posting
- Scheduled and on-demand reporting tools





Looking for more?

We offer many account options, all of which can be stacked on one card!

- Healthcare FSAs
- Limited use healthcare FSAs
- Dependent care FSAs
- HSAs
- HRAs
- Commuter transit and parking accounts
- Other types of reimbursable benefits (tuition, adoption, wellness)
- Retiree reimbursement plans



Let's connect

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